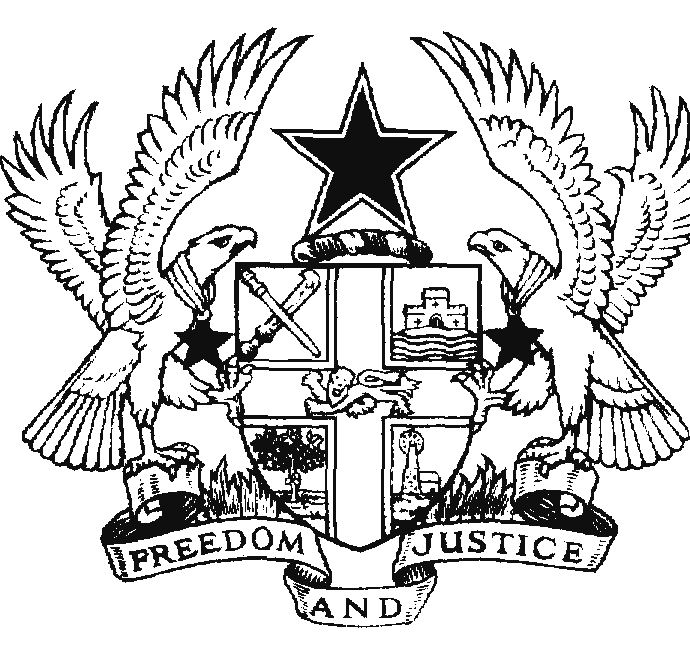
**STATISTICAL SERVICE**



REPUBLIC OF GHANA

**GHANA LIVING STANDARDS SURVEY 7**

**2016/2017**

SECTION 13

**GOVERNANCE, PEACE, SECURITY AND**

**DATA PROTECTION**

**GOVERNANCE, PEACE, SAFETY AND SECURITY**

**GOVERNANCE, PEACE, SAFETY AND SECURITY**

REGION: DISTRICT:

CLUSTER.: HOUSEHOLD:

MEMBER ID: SEX: AGE:

**S U R V E Y I N F O R M A T I O N**

|  |
| --- |
| REGION: ……………………..……………… DISTRICT:………………..……………  CLUSTER:. ……………………..…………………… . URBAN/RURAL: ……………..  ECOLOGICAL ZONE: ………………..………… HOUSEHOLD: …………….  GPS COORDINATES:  LOCALITY: ………………….. ……………………………………………………………………………………………………….…………  HEAD OF HOUSEHOLD: ……………………..………………………………………………………………………………………………….  ADDRESS (OR DESCRIPTION): …………………………………………………………………………………………………………………  ………………………………………………………………………………………………………………………………………………………..  RESPONDENT’S CONTACT(S): 1……………………………..……………………….... 2…………………………………………………….  INTERVIEWER:  SUPERVISOR :  DATE OF INTERVIEW : |
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**Table 1**

|  |  |  |  |
| --- | --- | --- | --- |
| **Rank** | **Name from Household list** | **Sex**  **Male = 1**  **Female = 2** | **Age** |
| 1 |  |  |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 |  |  |  |
| 5 |  |  |  |
| 6 |  |  |  |
| 7 |  |  |  |
| 8 |  |  |  |
| 9 |  |  |  |
| 10 |  |  |  |
| 11 |  |  |  |
| 12 |  |  |  |
| 13 |  |  |  |
| 14 |  |  |  |
| 15 |  |  |  |

**Table 2**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Last digit of household number** | **Total number of eligible members in the household** | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 0 | 1 | 2 | 2 | 4 | 3 | 6 | 5 | 4 | 7 | 5 | 8 |
| 1 | 1 | 1 | 3 | 1 | 4 | 1 | 6 | 5 | 8 | 6 | 9 |
| 2 | 1 | 2 | 1 | 2 | 5 | 2 | 7 | 6 | 9 | 7 | 10 |
| 3 | 1 | 1 | 2 | 3 | 1 | 3 | 1 | 7 | 1 | 8 | 11 |
| 4 | 1 | **2** | 3 | 4 | 2 | 4 | 2 | 8 | 2 | 9 | 1 |
| 5 | 1 | 1 | 1 | 1 | 3 | 5 | 3 | 1 | 3 | 10 | 2 |
| 6 | 1 | 2 | 2 | 2 | 4 | 6 | 4 | 2 | 4 | 1 | 3 |
| 7 | 1 | 1 | 3 | 3 | 5 | 1 | 5 | 3 | 5 | 2 | 4 |
| 8 | 1 | 2 | 1 | 4 | 1 | 2 | 6 | 4 | 6 | 3 | 5 |
| 9 | 1 | 1 | 2 | 1 | 2 | 3 | 7 | 5 | 7 | 4 | 6 |

**PART A: STEALING, ROBBERY AND UNLAWFUL ENTRY**

**I**

**J**

**K**

**L**

**M**

**N**

**O**

**P**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. Over the past three years (since 2014) did anyone steal or try to steal anything from you or other members of your household?   Yes, myself……….…………….....1  Yes, a member of my household....2  No………..………………………...3(>>15)  Don’t know…………………….….4(>>15)   1. When did the most recent incident happen?   **INDICATE THE MONTH AND YEAR. CODE 99**  **IF CAN’T REMEMBER MONTH**  M M Y Y Y Y   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  |  | **2** | **0** |  |  |  1. The last time (since 2014) the incident occurred, where did it happen?   At home…………………...01  Neighbourhood….………...02  Someone else’s home……..03  Elsewhere in the town…….04  At the workplace………….05  Bush/Farm/.… ………........06  Market/Shopping centre…..07  Filling station……………..08  Public/private car park……09  Lorry station/bus stop…….10  Bank……………………....11  On a highway……………..12  Police station……………...13  Religious centre………......14  Elsewhere in the country....15  Abroad………………........16   1. The last time (since 2014) this incident occurred, was anything actually stolen?   Yes…….1  No……..2 ( >> 7)   1. The last time (since 2014) that this happened, what item(s) was/were stolen?   **A**  **B**  **C**  **D**  **E**  **F**  **G**  **H**  Vehicle (car/truck/bus).........................  Motorbike…………….........................  Bicycle………………........................  Money………………….....................  Household durable……......................  Computer/other elec. gadgets……….  Mobile phone………………………..  Sewing machine………… …………. |  | Pieces of cloth………… …..…..  Wrist watch………………………  Jewellery………..……….................  Generator/plant…………..……  Commercial goods……………….  Machines/equipment/tools……..  Livestock/farm produce.................  Other (specify)……….................   1. The last time (since 2014) this happened were the stolen items retrieved?   Yes, all………….....1  Yes, some…………2  No……………..…..3  Don’t know……….4   1. The last time (since 2014) this happened, was any member of your household intimidated, threatened, assaulted, etc. In other words, would you describe the situation as robbery?   Yes…….…...........1  No………..……...2  Don’t know……...3   1. The last time (since 2014) this happened, did you or anyone else report the incident to the Police?   Yes…….…...............1  No……………….…2  Don’t know………...3   1. The last time (since 2014) this happened, how many persons were involved in committing this offence?   **IF DON’T KNOW CODE 99**  Male  Female  Total   1. The last time (since 2014) this happened, did you know at least one offender by name or by face?   Known by name……………….1  Known by face only…………...2  Did not see offender…………..3  No, did not know offender(s)…4 |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. Did (any of) the offender(s) have a knife, a gun or any other object used as a weapon?   Yes, Gun……………………………..…..1  Yes, Knife/matchet/cutlass.........................2 (>>13)  Yes, Other object used as a weapon  (axe/bottle / broken bottle/  Jack bar/ block)…………..……………..3(>> 13)  No……………………………………….4 (>>15)   1. What type of gun did the offender(s) have?   Hand gun...……………………………….1  Long gun (shot gun/rifle/machine gun)….2  Don’t know….…………………………...3   1. Was the weapon actually used?   Yes…….……...1  No.………........2  Don’t know….3   1. Was any household member killed/hurt in the incident?   Yes, killed...........1  Yes, hurt…….....2  No………..…….3  Don’t know……4   1. Over the past three years (since 2014), did anyone actually get into your house, store or car without permission and stole or tried to steal something?   Yes…….……..1  No.………......2 (>> 20)  Don’t know….3 (>> 20)   1. When did the most recent incident happen?   **INDICATE THE MONTH AND YEAR. CODE 99**  **IF CAN’T REMEMBER MONTH**  M M Y Y Y Y   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  |  | **2** | **0** |  |  |  1. The last time (since 2014) this incident happened, was anything actually stolen?   Yes…….1  No……..2 (>>20) |  | 1. The last time (since 2014) this happened, what item(s) was/were stolen?   **A**  **B**  **C**  **D**  **E**  **F**  **G**  **H**  Vehicle (car/truck/bus)....................    Motorbike……………....................  Bicycle………………...................  Money………………….................  Household durable…….................  Computer/other elec. gadgets…….  Mobile phone…………………….  Sewing machine…………………….  **I**  **J**  **K**  **L**  **M**  **N**  **O**  **P**  Pieces of cloth……………………..  Wrist watch…..………....................  Jewellery……………………………..  Generator/plant..………………..  Commercial goods……….. ………  Machines/equipment/tools………..  Livestock/farm produce....................    Others (specify)………......................   1. The last time (since 2014) this happened, did you or anyone else report the incident to the Police?   Yes…….…...............1  No……………….…2  Don’t know………...3   1. Are such incidences (stealing, robbery and unlawful entry) common in your community?   Very common…..1  Common..……….2  Not common…….3   1. Is your house or store or car protected by the following:   **YES NO**  Special door locks  1  2  1  2  Special window/door grilles  1  2  Neighbourhood watch scheme  1  2  Security guard  1  2  Dogs  Amulets/charms  1  2  Barbed Wire  1  2  Car alarm    1  2  Other (specify)………………… |
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13.2

**PART B: SEXUAL OFFENCES**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen at home, at the market, in the street, at school, on public transport or at the work place. During the past three years (since 2014) has anyone done any of these to you?   Yes……………….1 >>3  No………………..2   1. Apart from you, has any other member of your household been sexually offended / assaulted in the past three years (since 2014)?   Yes…………………..1  No……………………2>>PART C  Don't know…………..3>>PART C  3. When did this happen the last time (since 2014)?  M M Y Y Y Y   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | |  |  | **2** | **0** |  |  |  1. The last time (since 2014) did you know at least one offender by name or by face?   Known by name........................1  Known by face only..................2  Did not see offender(s)..............3 >>6  No, did not know offender(s)....4   1. Can you give me the approximate age of the offender? 2. The person that did this to you, how is/was he/she related to you?   Spouse/partner …………………01  Ex-spouse/partner ……………...02  Boy/girlfriend ………………......03  Ex-boy/girlfriend ………………04  Parent(s) ………………………..05  Other relative ……………...........06  Friend(s) ………………………..07  Schoolmate (s)…………….….....08  Boss at workplace……………....09  Colleague at workplace………...10  Subordinate at workplace………11  Did not know person ………......12  Did not see person ……….…….13  Refused to say …………….…..14  Other (Specify) …………….......15   1. The last time (since 2014) this happened to you, where did it take place?   At home…………………...01  Neighbourhood….………...02  Someone else’s home…….03  Elsewhere in the town…….04  At the workplace………….05 |  | Bush/Farm..… ………........06  Market/Shopping centre…..07  Filling station……………..08  Public/private car park……09  Lorry station/bus stop…….10  Bank……………………....11  On a highway……………..12  In a vehicle………………..13  Police station……………..14  Religious centre……….... .15  Hospital/clinic/CHIPS…....16  Abroad………………........17   1. The last time (since 2014) this happened to you, did you or anyone else report the incident to the police?   Yes…………………..1 (>> PART C)  No……………………2  Don't know…………..3 (>> PART C)   1. What was the main reason why you or anyone else did not report the incident to the police?   Not serious enough……….…………………01  Solved it myself/perpetrator known to me…..02  My family solved it………………………….03  Inappropriate for police/police not  necessary……………………………..…......04  Solved by chiefs/elders/traditional  authorities…………………………………..05  Reported to other public or private  agencies………………………………..…...06  Police could do nothing/lack of proof……....07  Police won't do anything about it…………...08  Fear/dislike of the police/no involvement  with police………….……………………....09  Time wasting………………………………..10  Didn't dare (for fear of reprisal) …………....11  Fear of stigmatization……………………….12  Other (Specify) ..............................................13  No money for transport……………………...14  Don't know…………………………………..15 |

13.3

**PART C: VIOLENCE AND SECURITY**

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| 1. In the past 12 months, have you or a member of your household/relative or someone you know been attacked, assaulted or threatened by someone in a way that really **frightened** you, him/her either at home or at the workplace or elsewhere such as at school, in a vehicle, etc?   **MULTIPLE RESPONSE**  Yes, myself……………….....A  Yes, a member of  my household…………..…..B  Yes, a relative……………….C  Yes, someone I know…….....D  Yes, someone I do not know..E  No………………....................F( >> 19)   1. How many times did this happened in the past 12 months?   NUMBER   1. What type of aggression, attack, assault or threat was it?   (IF MORE THAN ONE, INDICATE THE MOST RECENT)  Physical assault ...................01  Verbal assault ……..……....02  Curse……………………....03  Riots in the public place ......04  Vandalism…………………05  Robbery………..………......06  Stealing..…………………...07  Rape/Seduction.....................08  Defilement………................09  Sexual harassment…………10  Arson………………...…….11  Highway attack………….....12  Kidnapping/Abduction….....13  Text message/Phone call…..14  Other (specify) …………….15   1. Sex of the victim?   Male……...1  Female…...2   1. Was the offender(s) under the influence of alcohol or drugs?   Yes………1  No……….2  DK………3 |  | 1. Where did this happen?   At home…………………...01  Neighbourhood….………...02  Someone else’s home……..03  Elsewhere in the town…….04  At the workplace………….05  Bush/Farm/.… ………........06  Market/Shopping centre…..07  Filling station……………..08  Public/private car park……09  Lorry station/bus stop…….10  Bank……………………....11  On a highway……………..12  Police station……………...13  Religious centre……….......14  Hospital/clinic/CHIPS….....15  Abroad……………….........16   1. The person(s) that did this to you or someone you know, how was he/she related to you or the person at the time of the incident?   Spouse/partner ………….01  Ex-spouse/partner…… …02  Boy/Girlfriend …………..03  Ex-boy/girlfriend………...04  Parent(s) …………………05  Other relative …………....06  Friend(s) …………………07  Schoolmate (s)…………...08  Boss at workplace ………09  Colleague at workplace….10  Subordinate at workplace..11  Did not know person …....12  Did not see person ……....13  Other (Specify) ………….14  Refused to say …………15   1. What did the offender(s) use in this incident?   Hands …………………......01  Legs………………………..02  Teeth/mouth…..…………...03  Phone call/text messages ….04  Gun ………………………...05  Knife/matchet/cutlass/  any sharp object …...............06  Wood/club/ stick …..............07  Broken bottle/glass ………..08  Stone/block/sand…………...09  Acid………………...............10  Hot object/water.…………...11  Alcohol/drug/poison………..12  Other (specify) ……………..13 |
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13.4

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| --- | --- | --- |
| 1. Did you or the person suffer an injury or emotional effects as a result?   Yes ……1 No ……2   1. How many people were involved in committing the offence?   **IF DON’T KNOW CODE 99**  Male  Female  Total   1. Taking everything into account, how serious was the incident to you?   Very serious …………..1  Serious ………………..2  Not serious …………….3   1. Did you or anyone else report the incident to the police?   Yes ……1(>>14)  No …….2   1. What was the main reason why you or no one else reported this incident to the police?   >>17  Not serious enough…….……………………..01  Solved it myself/perpetrator known to me…..02  My family solved it…………………………..03  Inappropriate for police/police not  necessary……………………………..……....04  Solved by chiefs/elders/traditional  authorities……………………………………05  Reported to other public or private  agencies………………………………..…….06  Police could do nothing/lack of proof……….07  Police won’t do anything about it……………08  Fear/dislike of the police/no involvement  with police………….……………………….09  Time wasting………………………………..10  Didn’t dare (for fear of reprisal) …………….11  Fear of stigmatization………………………12  Other (Specify) …...........................................13  Don’t know………………………………….14   1. What was the main reason for reporting the incident to the police?   It was a crime …………………1  Wanted offender punished ……2  To get help …………………….3  To get compensation ………….4  To stop such crime …………….5  Other(specify) …………………6 |  | 1. On the whole, were you or the reporter of this incident satisfied with the way the police handled the case?   Yes ……1(>>19)  No ……2  D.K. ….3(>>19)   1. Why were you or the reporter not satisfied with the way the police handled the case?   Police didn’t do enough ……………..1  Police not interested in the case…….2  Couldn’t find offender…………. …3  Didn’t keep me properly informed ..4  Didn’t treat me decently /  were impolite …………………….5  Were slow to arrive ………………..6  Were corrupt ……………………….7  Don’t know why ……………….…..8  Other (Specify ) ……………………9   1. Did you or anyone else report the incident to:   (**ANSWER ALL**)  **YES NO D.K.**  1  2  3  Human right groups  1  2  3  Lawyers  1  2  3  MPs/MCEs/DCEs  1  2  3  Assembly member  1  2  3  Political Party  1  2  3  Religious group  1  2  3  Chiefs/elders  1  2  3  Press/media  1  2  3  Social Welfare  1  2  3  Other pressure group |
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13.5

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| --- | --- | --- |
| 1. Did they intervene?   (**ANSWER ALL**)  **YES NO D.K.**  1  2  3  Human right groups  1  2  3  Lawyers  1  2  3  MPs/DCEs  1  2  3  Assembly member  1  2  3  Political Party  1  2  3  Religious group  1  2  3  Chiefs/elders  1  2  3  Press/media  1  2  3  Social Welfare  1  2  3  Other pressure group   1. In the past 12 months, how often did the incidence of crime occur in this community/workplace?   **Very Often Less D.K.**  **often often**  1  2  3  4  Community  1  2  3  4  Workplace/  School   1. In general, how much confidence do you have in the public security services to protect you, your household and your property from crime and violence?   Extremely confident……1  Confident………………..2  Not confident ……..…….3   1. In the past 12 months, did you report an incident to a public security service?   Yes………1  No….……2 (>> 23)   1. If yes, what was the response from the public security service?   Very responsive…………1  Responsive………………2  Not responsive………….3   1. Did you have to pay anything or offer something to ensure a favourable response to the complaint you filed with a public security service?   Yes…..…………..1  No…………..........2 (>> 25) |  | 1. Did the payment lead to a favourable treatment of your case?   Yes …...............1  No….................2   1. In general, do you agree with the statement “public security services address the problems submitted to them in an effective manner”?   Strongly agree…..……1  Somewhat agree……..2  No opinion…………..3  Somewhat disagree….4  Strongly disagree……5   1. Do you think that corruption is a major problem in public security services?   Yes …................1  No…..................2   1. Do you think ….are corrupt?   **Very Corrupt No Not D.K.**  **Corrupt opinion corrupt**  Politicians  1  2  3  4  5  1  2  3  4  5  Police  1  2  3  4  5  Judiciary  1  2  3  4  5  Customs  1  2  3  4  5  Fire Service  1  2  3  4  5  Immigration  1  2  3  4  5  Prisons   1. Regarding the provision of public security services, have you ever been discriminated against because of your:   **YES NO**  1  2  Sex  1  2  Age  1  2  Ethnicity/ nationality  1  2  Religion  1  2  Sexual orientation  1  2  Political affiliation  1  2  Disability  1  2  Nepotism  1  2  Financial/Social Status |

13.6

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| 1. Do you have private security services at home or at the workplace in your daily life?   **YES NO**  1  2   1. At workplace   1  2   1. At home 2. When it comes to addressing security issues in your community/town, do public security services cooperate with people living in your community/neighbourhood?   Always……….. 1  Sometimes……..2  Never…..………3   1. What level of confidence do you have in the underlisted security services?   **Very Confident Not**  **Confident confident**  1  2  3  Police  1  2  3  Armed Forces  1  2  3  Customs  1  2  3  Immigration  1  2  3  Prisons  1  2  3  Private security guards  1  2  3  Community watch dog   1. Do you think that cases of misconduct by public security services are adequately punished by relevant authorities?   Always……..1  Sometimes….2  Not at all……3   1. Do you think that these forms of crime occur in your community/town?   **Yes, Yes, once No DK**  **often a while**  1  2  3  4  Spousal violence  1  2  3  4  Violence against children  1  2  3  4  Violence against househelps  1  2  3  4  Trafficking of men  1  2  3  4  Trafficking of women  Trafficking of children  1  2  3  4 |  | **PART D: SAFETY**     1. Do you feel safe walking down your street alone in your neighbourhood at night?   Very safe…………1  Safe ………………2  Moderately safe….3  Unsafe……………4  Very unsafe..……...5   1. How safe do you feel when you are at home alone after dark?   Very safe…………1  Safe ………………2  Moderately safe….3  Unsafe……………4  Very unsafe..……...5   1. In your daily life do you feel very safe or not safe at all?   Very safe…………1  Safe ………………2  Moderately safe….3  Unsafe……………4  Very unsafe..……...5   1. Would you say your household is safe from crime and violence at home?   Very safe…………1  Safe ………………2  Moderately safe….3  Unsafe……………4  Very unsafe..……...5 |
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13.7

**PART E: PEACE AND SOCIAL COHESION: I would like to discuss issues of peace and social cohesion**

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| 1. Now I want to ask you how much you trust different groups of people. Sometimes people do not trust others because of litigation on family land, cheating, distribution of money, extra marital activities, irresponsibility, etc. Do you trust…..?   **All the Most of Sometimes Not**  **time the time at all**  1  2  3  4  People in your family  1  2  3  4  People in your village/  neighbourhood  1  2  3  4  Members of your ethnic group  1  2  3  4  People from other ethnic group  1  2  3  4  People from other religion  People who belong to the  1  2  3  4  same clubs, organizations  or groups as you  The business owners and  1  2  3  4  traders you buy things  from or do business with  1  2  3  4  Politicians   1. It sometimes happens that there are tensions or conflicts between different groups or social actors in some communities/ regions. Today if you are to describe the situation in your community/town, would you say that:   There is no tension/ conflict…………..…….1 (>>7)  There was tension/ conflict in the past,  now there is peace………………………2  There was peace in the past, now there is  tension/ conflict…………………………...3  There is tension with no violence………….4  There is tension with violence…..................5   1. In the past 3 years (since 2014), have different groups of people in your community/ neighbourhood used force or violence against your household or one group against another?   Yes, frequently……1  Yes, occasionally…2  Yes, once…………3  Never……………..4 (>>7) |  | 1. What is/was the major cause of conflict in your community?   Indebtedness…........................1  Ethnic/tribal conflict……..…2  Political differences…………3  Marriage…..…………………4  Land disputes……………….5  Chieftaincy…..……………....6  Religion…..…………………7  Other (specify)………………8   1. In your opinion, over the past 3 years, did the risk of violence between different groups (ethnic, religious, political, social or other) in your community/town increase or decrease?   Greatly increased…..1  Slightly increased….2  Did not change….......3  Slightly reduced……4  Greatly reduced……5   1. During the past 12 months, how often did some groups in your community/ town resort to violence?   Frequently……..1  Sometimes…….2  Once……………3  Never….………4   1. Do you know about any dispute resolution mechanism in your community/ town?   Yes………1 No………2 (>>9)   1. If you know of such dispute resolution mechanisms, do you have confidence in them or not?   Extremely confident…......1  Somewhat confident…….2  Not very confident….........3  Not at all confident………4  Don’t know………………5   1. In some areas, people do things together and try and help each other while in other areas people mostly mind their own business.   In general, what kind of area would you say you live in (is it one where people mostly help each other or where people mostly go their own way)?  Mostly help each other ……….…………..1  Mostly mind their own business ….............2  Some help each other and others do not.…3  Don’t know ………………………………..4 |
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13.8

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| 1. Is there a policing or neighbourhood watch system in your area?   Yes, organized policing………………….1  Yes, neighbourhood watch active……….2  Yes, neighbourhood watch but inactive…3  Yes, both organized policing &  neighbourhood watch active……….4  No……………………………………….5  D.K.……………………………………..6   1. Are the following threats of concern to you now?   **YES NO**  1  2  Criminal violence  1  2  Wars/conflicts  1  2  Flooding  1  2  Health hazards  1  2  Mining/Galamsay  1  2  Quarrying  1  2  Water spillage  1  2  Fire outbreak  1  2  Road accident  1  2  Poverty  1  2  Unemployment  1  2  Hunger  1  2  Other Natural disasters   1. In your daily life, are you treated with respect in your community/town?   All the time………...1  Occasionally.………2  Never………………3   1. In your daily life, would you say that you can trust people around you, or do you need to be on your guard?   Can trust……..1  On my guard…2  Can’t trust…….3 |  | 1. Given the prevailing conditions you have mentioned in your community; would you prefer to stay here or relocate to another community if you had the choice?   Live elsewhere……………1  Stay in current location……2   1. How common is it for people in this town/community to marry outside their religion?   Not common at all…….….1  Somewhat common……….2  Very common…………….3   1. How common is it for people in this town/community to marry outside their ethnic group?   Not common at all…….….1  Somewhat common……….2  Very common…………….3 |
|  |

13.9

**PART F: POLITICAL ENGAGEMENT**

|  |  |  |
| --- | --- | --- |
| 1. In the past three years, how many times, if ever, have you done any of the following?   **0 1-4 5-9 10 or**  **time times times more times**  Attended a town hall meeting  1  2  3  4  or public talk  Met, called or sent letter  about your views on  1  2  3  4  developmental issues to  any politician/Assembly  member/DCE  1  2  3  4  Political rallies,  1  2  3  4  Campaign for political  Candidate  1  2  3  4  Joined a protest/demonstration/  or signed a petition  1  2  3  4  Contributed towards political  campaign   1. Would you/did you vote in the 2016 presidential/ parliamentary election?   Yes, presidential only……………………1(>>4)  Yes, parliamentary only…………………2(>>4)  Yes, both presidential & parliamentary…3(>>4)  No (will not/did not)……………………..4  Undecided………………………………..5(>>4)   1. Why will you not/did you not vote in the 2016 presidential/ parliamentary election?   No candidate representing my demands…….1  It is/was not worth voting…………………...2  I/was not registered……………………….…..3  Could not be verified…………………….…..4  Other specify…………………………….…..5   1. Would you ever vote for a candidate who is not from your…?   **YES NO**  1  2  Ethnic group  1  2  Religion  1  2  Political Party   1. In the past 12 months have you volunteered in any community developmental activities?   Yes……….1  No………..2 |  | 1. In your community/neighbourhood, is it generally expected that people will volunteer or help in community developmental activities?   Yes………………1  No……………......2  Don’t know……..3   1. Do you think most people in your community/ neighbourhood make substantial contributions towards community/neighbourhood developmental activities?   Yes………………1  No……………......2   1. Are there any community level activities in which you are not allowed to participate?   Yes…………..1  No……………2 (>> 10)     1. Why are you not allowed to participate?   Poverty…………………01  Gender…………………02  Sexual orientation…..…03  Ethnicity……………….04  Nationality……………..05  Religion………………..06  Education………………07  Age…………………..…08  Disability……………….09  Political affiliation……..10  Contagious disease……..11  Other (specify)…………12   1. In this country, how free are you……?   **Somewhat Not Not**  **Completely Free very at all**  **free free**  1  2  3  4  To say what you think  To join any political  1  2  3  4  organization you want  To choose who to  1  2  3  4  vote for without  feeling pressured |
|  |

13.10

**PART G: GOVERNANCE – EFFECTIVENESS OF GOVERNMENT AGENCIES**

I would like to discuss issues about the effectiveness of government agencies

|  |
| --- |
| 1. Our lives are affected by government agencies. In your opinion, how do you find these agencies?   **very very Don’t**  **efficient efficient inefficient inefficient know**  1  2  3  4  5  Passport office  1  2  3  4  5  Customs Division (GRA)  1  2  3  4  5  Internal Revenue Service (GRA)  1  2  3  4  5  Ghana Education Service  1  2  3  4  5  WAEC  1  2  3  4  5  NHIA  1  2  3  4  5  National Communication Authority  1  2  3  4  5  Ghana Statistical Service  1  2  3  4  5  Driver, Vehicle& License Authority  1  2  3  4  5  Post Office  1  2  3  4  5  Prisons Service  1  2  3  4  5  Immigration Service  1  2  3  4  5  Gov’t medical systems,  Clinics, hospitals  1  2  3  4  5  Gov’t schools  1  2  3  4  5  Births & Deaths Registry  1  2  3  4  5  Local Gov’t (MMDA)  1  2  3  4  5  Electoral Commission  1  2  3  4  5  Police Service  1  2  3  4  5  Judicial Service  1  2  3  4  5  Fire Service  1  2  3  4  5  ECG/power companies  1  2  3  4  5  Banks (state owned)  1  2  3  4  5  SSNIT  13.11  1  2  3  4  5  Property, land registration  1  2  3  4  5  Registrar General’s Department  1  2  3  4  5  Water company  1  2  3  4  5  Media/Official Information  (state owned) |

1. Sometimes, it is common for people to pay additional money to the following agencies to get things done. Please tell me how often you or your household has to pay additional (illegal/unauthorized) money to get things done.

**Most of About half**

**All the time the time the time Occasionally Never**

1

2

3

4

5

Passport office

1

2

3

4

5

Customs Division (GRA)

1

2

3

4

5

Internal Revenue Service (GRA)

1

2

3

4

5

Ghana Education Service

1

2

3

4

5

WAEC

1

2

3

4

5

NHIA

1

2

3

4

5

National Communication Authority

1

2

3

4

5

Ghana Statistical Service

1

2

3

4

5

Driver, Vehicle& License Authority

1

2

3

4

5

Post Office

1

2

3

4

5

Prisons Service

1

2

3

4

5

Immigration Service

1

2

3

4

5

Gov’t medical systems,

Clinics, hospitals

1

2

3

4

5

Gov’t schools

1

2

3

4

5

Births & Deaths Registry

1

2

3

4

5

Local govt (MMDA)

1

2

3

4

5

Electoral Commission

1

2

3

4

5

Police Service

1

2

3

4

5

Judicial Service

1

2

3

4

5

Fire Service

13.12

1

2

3

4

5

ECG/power companies

1

2

3

4

5

Banks (state owned)

1

2

3

4

5

SSNIT

1

2

3

4

5

Property, land registration

1

2

3

4

5

Registrar General’s

Water company

1

1

2

3

4

5

Media/Official Information

(state owned)

|  |  |  |
| --- | --- | --- |
| 1. How often does the government change the rules, laws and policies that affect you or your household’s economic well-being without warning?   Very often…..…………1  Often……………..……2  Somewhat often..……...3  Not often..……………..4  Not at all. ……………..5  D.K. …………………..7   1. To what extent does the government take into account concerns voiced by you, your household or people like you when making changes in rules, laws and policies affecting your business/activities?   Always…………………..1  Most of the time………….2  About half the time………3  Occasionally…………….4  Never…………………….5  D.K. ……………………..6   1. Is it true that you or people/households like yours generally have to pay some additional money to government officials from time to time to get things done?   Always………………….1  Most of the time…………2  About half the time……..3  Occasionally……………4  Never……………………5(>>7)  D.K. ……………………6(>>7) |  | 1. Is it true that if you/your household pay the required additional money to the government officials, the service is delivered as agreed or the problem is solved?   Yes,…………………1  No……………….….2   1. Democracy is often associated with certain characteristics. Which do you consider essential for Ghana’s democracy?   **YES NO**  1  2  Freedom of expression  1  2  Having a job  1  2  Freedom of the press  1  2  Equality before law  Political freedom (right to  1  2  choose party)  1  2  Free and fair elections  1  2  Freedom to travel  1  2  Religious freedom  1  2  Freedom of association  1  2  Freedom from discrimination |
|  |

13.13

1. If you were to vote in a national or local election for a male or female candidate, who would you vote for:

Male Female No Preference

1

2

3

Presidential

1

2

3

Parliamentary

1

2

3

Assembly Member

1

2

3

Unit Committee Member

13.14

|  |  |  |
| --- | --- | --- |
| **PART H: PRIVACY AND DATA PROTECTION**  1 .How important are the following issues to you?  **Very Important Not D.K.**  **Important important**  1  2  3  4  Good health service  1  2  3  4  Ethics in public office  Privacy of personal  1  2  3  4  information  1  2  3  4  Crime prevention  1  2  3  4  Protection of consumer  rights   1. How important is it to you to keep each of the following types of information private by not revealing it to others unless ABSOLUTELY NECESSARY?   **Very Important Not D.K.**  **Important important**  1  2  3  4  Your home address  1  2  3  4  Your marital status  Your date of birth  1  2  3  4  Your personal mobile  1  2  3  4  phone number  1  2  3  4  Your financial history  1  2  3  4  Your criminal records  1  2  3  4  Your medical records  1  2  3  4  Your credit card details  1  2  3  4  Your insurance claims  1  2  3  4  Your social security number  Your telephone usage  1  2  3  4  records    1  2  3  4  Your internet usage  records  1  2  3  4  CV detail  1  2  3  4  Your Vehicle Registration  Number |  | 1. Have you ever personally …   **YES NO**  Received unsolicited marketing  1  2  TEXT MESSAGES from commercial  organizations?    Received unsolicited marketing  1  2  EMAILS from commercial organizations?  Received unsolicited marketing information  1  2  by POST addressed to you  from commercial organizations?  Had information, images or footage  1  2  of you posted on the internet  without your consent?  Had excessive personal information  1  2  sought from you by businesses  or public sector organizations?  Had your personal information  1  2  withheld from you without  explanation?  Had your personal information  1  2  disclosed to a third party without your  consent?  Had inappropriate access to your  1  2  personal information by an  employee in an organization that holds  your information?     1. Who would you make a complaint about an invasion of your privacy in terms of personal information (about you) to….   **YES NO Not Sure**  1  2  3  Data Protection Commission  Commissioner for Human  1  2  3  Rights and Administrative  Justice (CHRAJ)  1  2  3  Lawyer  1  2  3  Director of Consumer Affairs  1  2  3  Police  1  2  3  Radio/TV/Press  Write a letter to/ telephone  1  2  3  the organization concerned  Others (specify)  13.15 |
|  |

1. When using the internet, to what extent, do you ever have concerns about:

**Very great great some little No Not**

**concern concern concern concern concern Applicable**

Your information that may appear

1

2

3

4

5

6

if someone entered your name into a

search engine.

The amount of personal information you

1

2

3

4

5

6

are asked for when signing up or

registering on a website.

Privacy settings for your personal profile

1

2

3

4

5

6

on special networking sites.

Information that you have deleted from

your social networking page or email

1

2

3

4

5

6

account resurfacing on the internet again

in the future.

Privacy statements on websites giving you

1

2

3

4

5

6

details on how data regarding your visit

could be reused.

Your internet usage logs being retained

1

2

3

4

5

6

or monitored.

1. How do you personally feel about receiving unmasked mail or offers from private companies via:

**Very serious serious some little no Not**

**concern concern concern concern concern Applicable**

Email

1

2

3

4

5

6

Your landline telephone

1

2

3

4

5

6

Voice messages on your mobile phone

1

2

3

4

5

6

SMS/Text messages (to your mobile phone)

1

2

3

4

5

6

Post Office Box

1

2

3

4

5

6

.

13.16

1. When you consider the personal information held about you by organizations, to what extent would you agree or disagree

with the following:

**strongly agree neither agree strongly**

**agree nor disagree disagree disagree**

Providing personal information is increasingly

1

2

3

4

5

becoming part of modern life

There is no alternative than to provide

1

2

3

4

5

personal information if you want to obtain

products and services.

The government asks you for more and more

1

2

3

4

5

personal information.

You feel you have to provide personal

1

2

3

4

5

information online.

You don’t mind providing personal

1

2

3

4

5

information in return for free services

online (eg. Free wifi, email address, etc).

Providing personal information is not a big

1

2

3

4

5

issue for you.

Public sector organizations keep personal

1

2

3

4

5

information held about you in a safe and

secure manner.

Private sector organizations keep personal

1

2

3

4

5

information held about you in a safe and

secure manner.

Public sector organizations have controls

in place to ensure that their employees

1

2

3

4

5

cannot access your personal information

inappropriately.

Private sector organizations have controls

1

2

3

4

5

in place to ensure that their employees

cannot access your personal information

inappropriately.

13.17

1. To what extent do you see the following as potential risks to providing your personal information:

**Very large large some little**

**extent extent extent extent Not at all**

Become a victim of fraud.

1

2

3

4

5

Your online identity being used for

1

2

3

4

5

fraudulent purposes.

Your information being used without

1

2

3

4

5

your knowledge.

Your personal information being stolen.

1

2

3

4

5

Your information being shared with third

1

2

3

4

5

parties (eg, companies, government

agencies, etc.) without your consent.

Your information being used in different

1

2

3

4

5

contexts from the reason you provided it.

1

2

3

4

5

Your information being used in sending you

unwanted commercial offers.

1

2

3

4

5

Your personal safety being at risk.

1

2

3

4

5

Your personal information being lost.

1

2

3

4

5

Your reputation being damaged.

Becoming a victim of discrimination.

1

2

3

4

5

1

2

3

4

5

Your views and behaviors being

misunderstood

1. To what extent are you aware of being legally entitled to the following:

**Very large large some little**

**extent extent extent extent Not at all**

Get a copy of any information about you

1

2

3

4

5

held by any organization.

Have inaccurate information about you

1

2

3

4

5

corrected or deleted.

Be offered a means to opt-out every time

1

2

3

4

5

you receive a marketing text or email.

To object if an organization asks you to use a

1

2

3

4

5

biometric system to control access or attendance.

1

2

3

4

5

To object if you feel CCTV is invasive in

the workplace.

1

2

3

4

5

To have any of your medical records deleted.

To claim compensation through the courts

1

2

3

4

5

if personal information held about you is misused?

13.18

1. How concern would you be if your medical records are made available for the purpose of advancing medical research

**Very serious serious some little no**

**concern concern concern concern concern**

1

2

3

4

5

1. How much control do you feel you have over the information you provide

online eg. the ability to correct, change

and delete such information

Very high high Some little No

Control control control control control

1

2

3

4

5

2

1

1. Have you ever heard of the Data Protection Commission? **YES NO >> End interview**
2. From which source(s) did you get to know about the Data Protection Commission?

A

Television

B

Radio

C333

News paper

D

Internet

E5

Brochures/Flyers

F6

Friends/Family

G7

Other (specify)

1. What do you know or can you tell me about the Data Protection Commission?

……………………………………………………………………………………………………………

13.19